

**ACTION PLAN IMPLEMENTATION STATUS UPDATE
REPORT TO THE AUDIT COMMITTEE - AS OF MARCH 31, 2010**

| RESOLUTION AND INDIVIDUAL AFFAIRS SECTOR-DISPUTE RESOLUTION OPERATION | | | |
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| FINANCIAL AUDIT OF THE SETTLEMENT ALLOTMENT (200818) <i>AEC APPROVAL DATE: 22/04/2009</i> | | | |
| PROJECT RECOMMENDATIONS | ACTION PLAN | EXPECTED COMPLETION DATE | PROGRAM RESPONSE |
| 1. The Director General of the Dispute Resolution Operations Branch should leverage the existing tracking database to ensure that all claims and original supporting documentation are accounted for, throughout the life cycle of the claim. | The database is now used to ensure that all claims and original supporting documentation is accounted for once a decision has been made by an adjudicator or a settlement has been reached with the claimant. | April 1, 2009 | <p>Status: Implemented</p> <p>Update/Rationale: As of 31/03/2010:</p> <p>AES: Close</p> |